

## Health, Safety, Quality and Environment

### QUALITY

Maintain Business in the Community (BITC) Corporate Responsibility Index Gold award

All operational projects to have completed an integrated management review.  
Findings to be presented to the respective board

To retain certification to ISO 9001:2008 (scope-UK projects).

95% of all NCRs to be closed within the designated time frame.

JLIS to undertake ISO 9001:2008 gap analysis

### HEALTH AND SAFETY

HSE Performance - Score not less than 80%. SPC and JLIS to achieve operational average of not less than 80%

HSE Training - to achieve an operational average not less than 83%.

To maintain RoSPA Gold award

To maintain AIR/AFR below designated limits.

To retain certification to BS OHSAS 18001:2007 (UK scope only)

JLIS to undertake OHSAS 18001:2007 gap analysis

### ENVIRONMENT

To reduce the carbon emissions of UK operational projects

To reduce the volume of waste going to landfill on UK operational projects.

Establish a carbon footprint for John Laing, which reflects changes in the project portfolio structure and /investment profile.

To retain certification to ISO 14001:2004 (scope - UK Projects)

