Corporate Responsibility Policy

John Laing is a specialist investor in, and manager of infrastructure assets, with responsibility for the delivery of management services across its portfolio. This policy statement applies to all spheres of John Laing’s operations and to the activities of its wholly owned subsidiaries. Where John Laing has a minority interest in an investment, we will use our influence to ensure that the relevant operation adopts compatible policies.

John Laing recognises both the business imperative and the moral obligation to carry out our activities in a socially responsible and environmentally sustainable manner, with due consideration given to human rights. Building on our long history of social awareness and charitable work, John Laing’s aim is to contribute to a sustainable future through:

- Our staff – who will be trained and developed in roles that provide fulfilling employment, whilst maintaining a culture that encourages an enjoyable life-work balance

- Our clients and investors - who we will listen to in order that we can deliver sustainable infrastructure solutions that exceed expectations

- Our supply chain – who we will collaborate with to develop long term partnerships based upon fair procurement methods, with the objective of shared and mutual reward

- Environmental awareness – we will promote and influence solutions that minimise the consumption of all forms of resource, with a consistent goal of protecting natural reserves and reducing greenhouse gas emissions associated with our assets and the volume of waste sent to landfill

- Our role in the community – we will recognise the environmental, social and economic needs of the communities in which we work and involve them in suitable initiatives that utilise our skills, time and financial support.

- Our product and services – we will develop assets using sustainable and safe methods of work and will continue to operate them during the full concession period, striving to continuously improve our service for the benefit of all stakeholders.
• Business conduct - we are committed to carrying out our business with high standards of integrity and ethics: compliance with human rights, avoiding unfair anti-competitive practices; ensuring that Company information is maintained confidentially and securely; and avoiding all forms of corruption and bribery. Employees should declare any outside business interests and any conflicts of interest which may arise.

This statement is available to all interested parties and regularly reviewed to ensure it remains relevant to our business. It is supported by the following specific policies:

Energy and Water Usage, Waste, Natural Environment
Community Investment
Sustainable Procurement
Employment policies including Equal Opportunities and Codes of Conduct
Quality Assurance, Environmental, Health and Safety
Business Continuity
Ethics and Fraud

Each of these policies contain detailed objectives that are communicated to our employees, with the intent that all individuals are made aware of their CR responsibilities within the workplace.

Olivier Brousse
Chief Executive

Reviewed and updated March 2014

John laing
making infrastructure happen